# International Personal Banking



# Seafarer Account - for direct applicants

A unique current account designed exclusively for yacht crew. The Seafarer Account has a low minimum balance, no minimum income requirement and offers free electronic payments\*. Combined with an optional Visa debit card and secure 24/7 internet banking, the Seafarer Account puts you in control wherever you are in the world.

#### **Account Overview**

Available in GBP | USD | EUR | AUD Minimum balance £2,500 | US\$3,500 | €2,500 | AU\$3,500 (as applicable)

- Optional Visa debit card (fees and charges apply)
- Free electronic payments\*
- No account maintenance fee if a minimum balance is maintained\*\*
- Unlimited deposits and withdrawals
- Access to a range of international banking services

#### **Digital**

#### Internet Banking

- Make international payments, view and download account activity
- Transfer funds between accounts with us
- Secure messaging

#### Mobile Banking

- Access and manage your accounts on the go using your mobile device
- View account activity and transfer funds between accounts with us
- · Link your accounts within the Standard Bank Group

Standard Bank Mobile App can be downloaded free from the App Store or Google Play App Store





The terms and conditions for this account, including our banking charges factsheet, are available on our website at www.standardbank.com/terms.

\* Free for all UK and international electronic transfers and Standing Order payments. However, any agents' charges, foreign correspondents' charges or indirect costs incurred in connection with transactions undertaken at your request will be passed onto you.

#### **How to apply**



Call our New Business Team on + 44 (0) 1624 643700 South African residents call our Offshore Services Team on +27 (0)860 333 383

<sup>🜣</sup> Seafarer Account Maintenance charge: If the average credit balance maintained over any quarterly interest period amounts to less than the minimum balance of £2,500 I US\$3,500 I €2,500 I AU\$3,500, the account maintenance fee charged per quarter is £60.00 I US\$90.00 I €60.00 I AU\$90.00.

### How to open a bank account with us

We need your original application form **completed** in **full** and supporting documents in order to review and open your account.

#### **Supporting documents**

#### **Identity Verification**



We require a copy of your current passport certified by the Captain or the First Officer in the Captain's absence.



The certified copy must state "Certified as a true copy of the original and the photograph bears a true likeness of [insert applicant name]" and include the date, the Certifier's name, original signature, position held and contact details (telephone number or email address). Please affix the boat stamp where possible.



Passports must be valid and show your signature, which must match the signature on the application form. If it has changed, please sign your passport copy with your current signature.

### **Employment Verification**



For yacht crew applicants it is essential that you provide TWO of the following items as proof of your employment/address on board the yacht.



Your Captain or First Officer can certify your documents. All certification signatures must be the original. Standard Bank do not accept scans or e-signatures.

- 1. An original letter verifying your residence on the yacht, signed by the yacht Captain or the First Officer in the Captain's absence. This must be addressed to Standard Bank and on the yacht's headed paper or have the boat stamp affixed, it must show the original signature of the Captain or First Officer. A template is available.
- 2. A signed copy of your employment contract certified with an original signature by your yacht Captain or First Officer with the words 'certified as a true copy', then signed, dated and boat stamp affixed.
- 3. An original letter from the yacht management company confirming your employment on the yacht. This must be addressed to Standard Bank and on the company's headed paper. It must show the original signature of the person signing on behalf of the company.

#### Please note: ALL employment confirmation must confirm the following details;

- How long the employee has been known to the employer
- Duration of employment
- Salary how much, how paid, when and by whom or salary amount, frequency, payer's details and method of payment
- The name of the Company employing the applicant

# What happens next?



Upon receipt of your application form and supporting documentation, we will endeavour to open your account(s) within 5 to 7 days, and will contact you if any additional information is required.



We will acknowledge receipt of your application form once received and advise you if any additional information is required from you.



Once your account has been opened, we will send you a Welcome email to confirm your full account details, routing information, customer number and details how to register for our Internet Banking service.



Your Visa debit card(s) and PIN(s) will be sent to the address quoted on your application form by DHL courier. You will be sent an email confirming tracking information for these items. For security reasons, your Visa debit card(s) and PIN(s) will be sent separately.



Please arrange to fund your account within 3 months of receiving your Welcome email to avoid having to re-apply for your account.

### Important information

Standard Bank do not charge you to make online transfers from your account. However, to avoid the corresponding bank charge that has been waivered on the Seafarer Account you must remember to select the charge type 'REMITTER' when making payments online.

# Where to send your application

Please send your completed application form to the Direct New Business Team at:

Direct New Business Team
Standard Bank Isle of Man Limited
Standard Bank House
One Circular Road
Douglas
Isle of Man
IM1 1SB

### **Charges for Banking Services**

Any agents' charges, foreign correspondents' charges or other indirect costs incurred in connection with transactions undertaken at your request will be passed on to you in addition to the charges shown below.

#### Account fee

If the average credit balance on your Main Currency account (as selected in your application form) maintained over any quarterly interest period amounts to less than the minimum balance, the account maintenance fee will be charged per quarter, as applicable:

Minimum balance: Maintenance charge: Corresponding Bank fees: £2,500 | U\$\$3,500 | €2,500 | AU\$3,500 £60.00 | U\$\$90.00 | €60.00 | AU\$90.00 US\$16 | €10/£7 equivalent

Please note these fees will not apply for payments made through Internet Banking using 'OUR / Remitter'.

£50.00 | US\$75.00 | €60.00 | AU\$75.00, as applicable

£35.00 | US\$50.00 | €50.00 | AU\$60.00, as applicable

Transactional fees

Banker's Cheque / Draft:

Currency cheque deposits by collection: (US Dollar minimum deposit US\$ 500):

Sundry fees

Audit letters: supplementary item Status enquiry / reference request: Copy SWIFT payment advice: Copy of paid cheques: Payment investigation / amendment: Duplicate or ad hoc statements: Duplicate tax certificate: Replacement Internet Security Token:

£40.00 per standard request, plus £20.00 per

Agents' charges are also applicable.

£20.00 £20.00 per payment / advice £5.00 per cheque £25.00, plus agents' charges £10.00 per statement period £10.00 per certificate £35.00

Unpaid items

Outward (e.g. due to insufficient funds): £25.00 Inward (e.g. due to incomplete / inaccurate information): £10.00

Visa debit card fees

Annual fee: Cash withdrawals:

Foreign exchange commission: Card replacement: Copy sales or cash vouchers:

£15.00 | US\$25.00 | €20.00 | AU\$25.00, as applicable 1.75% (minimum £2.00 | US\$3.00 | €3.00 | AU\$3.50, as applicable) 2.75%

£20.00 | US\$30.00 | €30.00 | AU\$35.00, as applicable We reserve the right to charge for copy vouchers. The amount will be dependent on the fee charged to us by Visa.

#### www.standardbank.com/international

The charges shown apply as at the 1st January 2016. Where a particular service is not covered herein the Bank reserves the right to levy a charge at its discretion. In respect of transactions affecting accounts denominated in a currency other than Sterling, charges will normally be levied in the currency in which the account is maintained. Unless otherwise stated such charges will be approximate to the scales indicated herein and will be determined at such exchange rates as the Bank may from time to time in its

Terms and conditions apply.

Visa debit card transaction fees apply. Please refer to the Visa debit user guide, which is available at www.standardbank.com/visa for more information.
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www.standardbank.com/international.

Deposits made with SBloM are covered by the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. The Isle of Man has a Financial Services Ombudsman Scheme covering disputes relating to financial services offered in or from the Isle of Man to individuals.

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Prospective clients residing in the UK should be aware that the protections provided to clients by the UK regulatory system established under FSMA do not apply to any services or products provided by any entity within the Standard Bank Offshore Group. In particular, clients will not be entitled to compensation from the Financial Services Compensation Scheme, nor will they be entitled to the benefits provided by the Financial Ombudsman Service or other protections to clients under FSMA.

All transactions to the account must be in line with current Exchange Control legislative requirements applicable to the country in which you are resident or working.

Telephone calls may be recorded.

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